

## Service Locator: Generating Site-Specific URL

Any partner location in the <u>Illinois workNet Service Finder</u> has the ability to track the usage of their Illinois workNet location. Accomplish this by generating a site-specific URL to use as the homepage for resource room computers. If your location is not yet in the Service Finder, follow these instructions to <u>Create New Sites on Illinois workNet</u> or <u>Create New WIOA Sites on Illinois workNet</u>.



Partners must first generate a site-specific URL to use as the homepage for resource room computers. Once the site-specific URL has been set up, partners can access the <u>Unique URL Frequency Report</u> to view their location's Illinois workNet usage counts. Filters are included to allow partners the ability to find data they need more efficiently.

## Generate a Site-Specific URL for Illinois workNet Partner Sites

- 1. Go to www.illinoisworknet.com.
- 2. Login to your Illinois workNet account.
- 3. Once logged in, click My Dashboard.
- 4. Under Partner Tools, click the Service Finder Admin icon.
- 5. On the Services Locator Administration page, next to the location's information, click the **Get Site URL** button.
- 6. Copy the text in the URL field. This is your location's site-specific URL.
- 7. Follow the instructions listed for each of the specific browsers to set your computer's homepage as the site-specific URL. Each browser varies on how to set the homepage.
  - a. Instructions are accessible for:
    - i. Google Chrome
    - ii. Firefox
    - iii. Internet Explorer
    - iv. Microsoft Edge
    - v. Safari (Mac)

For accuracy purposes, the site-specific URL is designed for one location. If there are multiple locations, each individual site will need its own site-specific URL. If you do not see the Service Finder Admin icon under your Partner Tools, send your request to be added as a contact via email to <u>info@illinoisworknet.com</u>, including your name, organization, and location address.

## Using the Site-Specific URL Frequency Report

- 1. Follow steps 1-4 above to Generate a Site-Specific URL to set as the homepage on computers.
- 2. To access the usage statistics, navigate to the Service Locator Administration page and click on the **Usage Reports** tab.
- 3. Use the filters and sort icons to filter down the list.
- 4. Click **Export** to receive an excel sheet with the requested information.

Check out the archived Partner Webinar for using the Site-Specific URL here: <u>https://youtu.be/uBybzJVgTVY</u>

## User Access to Report Information

To access the site-specific URL generator and Unique URL Frequency Report, users must have partner level access. If you need partner access, send your request via email to <u>info@illinoisworknet.com</u>, including your name, organization, and location address.

- Designated Primary and Secondary Contact(s) of Partner locations can view usage statistics of their location.
- LWIA Coordinators and Managers can view the usage statistics within their LWIA.
- DCEO and state level staff can view the usage statistics for the entire state.

The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this website may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. 12/2019 v3

